

POP SUBJECTIVE QUESTIONS – OPERATIONALIZATION OF RESPONSES

1. ***The information sheet is adequately completed.***
 - Strongly Agree:* If coders could completely fill out the objective portion of the coding sheet based upon the information provided and all of the SARA sections of the POP report were completed.
 - Somewhat Agree:* If all of the SARA sections of the POP report were completed but there was some ambiguity in the responses.
 - Somewhat Disagree:* If there was no more than one SARA section of the POP report not completed.
 - Strongly Disagree:* If two or more SARA sections of the POP report were not completed.

2. ***The agency identified the problem proactively.***
 - Strongly Agree:* If the police identified the problem independently (not initiated by any outside source).
 - Somewhat Agree:* If there was a precipitating call but the police otherwise did all of the research toward identifying the problem.
 - Somewhat Disagree:* If the police responded to calls (or outside sources) and did minimal research to identify the problem.
 - Strongly Disagree:* If the police merely responded to calls (or outside sources).

3. ***It is clear who initiated the problem.***
 - Strongly Agree:* If who initiated the problem is clearly expressed in the POP report.
 - Somewhat Agree:* If who initiated the problem is pretty clear but coders have to make assumptions based on the information provided in the POP report.
 - Somewhat Disagree:* If who initiated the problem is unclear and coders have to make an educated guess based on the information provided in the POP report.
 - Strongly Disagree:* If it is unclear who initiated the problem based on the information provided in the POP report.

4. ***The agency used data to identify the problem.***

Strongly Agree: If the police utilized a systematic collection and analysis of data.

Somewhat Agree: If the police used data but it was not a systematic collection and analysis.

Somewhat Disagree: If coders think the police may have used some sort of data based on the information provided in the POP report.

Strongly Disagree: If the police used no data.

5. ***The officer(s) consulted with the appropriate agencies to handle this problem.***

Strongly Agree: If the police consulted and worked with the appropriate public agencies to handle the problem.

Somewhat Agree: If the police consulted with the appropriate public agencies but then dropped the issue after the consultation.

Somewhat Disagree: If the police consulted with no more than one public agency but the agency was not the appropriate agency (the police should have contacted more and different agencies).

Strongly Disagree: If there were no agencies contacted.

6. ***The agency analyzed data to identify the problem.***

Strongly Agree: If the police utilized a systematic collection and analysis of data.

Somewhat Agree: If the police used data but it was not a systematic collection and analysis.

Somewhat Disagree: If coders think the police may have used some sort of data based on the information provided in the POP report.

Strongly Disagree: If the police used no data.

7. ***The agency appears to have engaged in a creative thinking process to identify a potential response.***

- Strongly Agree:* If the analysis was very well thought-out and if police considered traditional and non-traditional responses to the problem (i.e., if the police were exhaustive in their discussion of potential responses).
- Somewhat Agree:* If the analysis was thought-out but police considered more traditional responses to the problem (i.e., if the police could have considered alternative responses but did not; if they were more traditional in their responses).
- Somewhat Disagree:* If the analysis was not well thought-out and if the police only addressed part of the issue using very traditional responses.
- Strongly Disagree:* If the analysis of potential responses was minimal or if the analysis section of the POP report was not completed.

8. ***The officer(s) dropped this problem by referring it to another agency without follow-up.***

- Strongly Agree:* If the police called other agencies and did not follow-up on the response to the problem.
- Somewhat Agree:* If the police called other agencies but it is unclear as to whether there was follow-up.
- Somewhat Disagree:* If the police called other agencies and did some sort of follow-up.
- Strongly Disagree:* If the police called other agencies and worked with the agencies to solve the problem or if no agencies were contacted.

9. ***The agency identified the root cause of the problem.***

- Strongly Agree:* If it appears that the police identified the root cause(s) of the problem identified in the POP report. If there were multiple problems, the police identified the root cause(s) of all of the problems.
- Somewhat Agree:* If it appears that the police identified a cause and their response had some effect on the problem identified in the POP report. This would include the situation where there were multiple problems, and the police found the root cause(s) of at least one but not all of the problems.

Somewhat Disagree: If it appears that the police identified a cause and their response had no effect or no known effect on the problem identified in the POP report.

Strongly Disagree: If it appears that the police did nothing to identify a cause and there was no effect on the problem identified in the POP report.

10. ***The response appeared creative and well thought-out.***

Strongly Agree: If the police utilized many techniques (both traditional and nontraditional or only nontraditional) or few (but highly effective) techniques in their response and the techniques were directly related to solving the problem identified in the POP report.

Somewhat Agree: If the police utilized both traditional and nontraditional or only nontraditional responses but the coders believe the police could have done more.

Somewhat Disagree: If the police responded using only traditional police methods.

Strongly Disagree: If the police did not respond or the form does not report any information pertaining to a response.

11. ***The agency responded using traditional police tactics.***

Strongly Agree: If the police responded by using only traditional methods.

Somewhat Agree: If the police responded by using a combination of traditional and nontraditional methods, with more emphasis on traditional police tactics.

Somewhat Disagree: If the police responded using an equal balance of traditional and nontraditional methods.

Strongly Disagree: If the police responded by using a combination of traditional and nontraditional methods, with more emphasis on nontraditional police tactics, or by using only nontraditional methods.

12. ***The agency worked together with external entities to resolve this problem.***

Strongly Agree: If the police contacted external entities and worked with them to resolve the problem(s).

Somewhat Agree: If the police contacted external entities but it is uncertain whether the police worked with those entities to resolve the problem(s).

Somewhat Disagree: If the police contacted external entities but the police were not involved in the resolution of the problem(s).

Strongly Disagree: If the police did not contact external entities.

13. ***Procedures, policies and rules have been established to address the problem.***

Strongly Agree: If anyone involved in the resolution of the problem created new procedures, policies and/or rules.

Somewhat Agree: If anyone involved in the resolution of the problem amended or supplemented existing procedures, policies and/or rules.

Somewhat Disagree: If anyone involved in the resolution of the problem re-interpreted, re-defined or began enforcing existing procedures, policies and/or rules.

Strongly Disagree: If there were no changes (or no known changes) made to any procedures, policies and/or rules.

14. ***The officer(s) involved in the POP project felt the problem was solved.***

Strongly Agree: If it was clear that the police thought that the problem has been solved by the response.

Somewhat Agree: If the police think the problem has been solved but there is some ambiguity about the actual effect of the response.

Somewhat Disagree: If the police think the response had some effect on the problem, but the problem is not totally solved.

Strongly Disagree: If the police think the problem was not solved or there was no data available about the assessment of the POP project.

15. ***The agency conducted a formal assessment of the response.***

Strongly Agree: If there was a formal data collection and analysis.

Somewhat Agree: If there was a data collection and analysis with little detail (a weak or unclear analysis).

Somewhat Disagree: If there was a passing reference to a data analysis with little detail.

Strongly Disagree: If there was no formal assessment of the response.

16. ***The agency conducted an informal assessment of the response.***

Strongly Agree: If there was a complete subjective assessment of the response.

Somewhat Agree: If there was some evidence of a subjective assessment of the response.

Somewhat Disagree: If the police think the problem will be solved (or not) by the response but there is no other information provided in the POP report.

Strongly Disagree: If there was no informal assessment of the response.

17. ***The agency conducted no assessment of the response.***

Strongly Agree: If the assessment portion of the POP report was not completed, or the information provided in that section was not an assessment.

Somewhat Agree: If the police think the problem will be solved by the response but there is no other information provided in the POP report.

Somewhat Disagree: If the police did some follow-up but it was not an exhaustive assessment of the response.

Strongly Disagree: If the police did a complete and thorough assessment of the response.